A photograph of a modern, multi-story hospital building with a white facade and large glass windows. Each floor has a balcony with a long, overflowing flower box containing a variety of colorful flowers. The building is situated on a street with a wooden fence in the foreground. The sky is clear and blue.

The Wellington Hospital South

ACUTE ADMISSIONS UNIT AT THE WELLINGTON HOSPITAL

24/7 REFERRAL SERVICE FOR ACUTE ADMISSIONS
24/7 CONSULTANT LED SERVICE

The Wellington Hospital
part of **HCA** Healthcare UK

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ABOUT THE **ACUTE ADMISSIONS UNIT**

The Wellington Hospital Acute Admissions Unit (AAU) has the ability to admit very sick patients and care for them around the clock. Our AAU allows GPs and consultants to access inpatient facilities for patients in need of acute medical or surgical care, quickly and smoothly.

Located on the ground floor of our South Building, of the ten rooms available in our AAU, six are fitted out to ITU standards. There is a resident intensivist with on call anaesthetist, interventional radiologist and physicians available. This means patients in need of urgent, high dependency or intensive care can benefit from rapid specialist care on admission, without having to be moved to another ward.

With dedicated on-site staff including a resident doctor trained to registrar level or beyond and 24-hour access to consultants from a range of specialties, the AAU offers rapid assessment and treatment for acute and complex needs via a GP or consultant referral.

OUR AAU SERVICE

AAU PROVIDES:

- 24/7 Referral service
- 24/7 Consultant led service
- Easy to access
- State-of-the-art diagnostics and imaging
- Access to intensive care facilities, including Level 2 & 3 ICU beds
- Dedicated medical and nursing staff

THE CONDITIONS WE TREAT

Our consultants treat and care for a variety of acute conditions, from the more common to the complex:

- Respiratory conditions, including: pneumonia and COPD.
- Cardiac conditions, including: left ventricular failure and unstable angina.
- Abdominal conditions, including: gastroenteritis, constipation and jaundice.
- Neurological conditions, including: TIA and non-thrombolysis stroke, acute confusion, worsening dementia and seizures.
- Gynaecological conditions.
- Urological conditions, including: UTI, pyelonephritis, stone and acute urine retention.
- Surgical conditions, including: acute biliary problems, acute appendicitis and intestinal obstruction.
- Other general medical problems, such as: DVT, pulmonary embolism and worsening diabetes.



Dr Michael Fertleman

Consultant Physician
AAU Clinical Lead at The Wellington Hospital

HIGHLY QUALIFIED RESIDENT MEDICAL OFFICERS

Already specialists at registrar level within the NHS, our RMOs are individually chosen to offer our patients 24-hour on-site care, while completing their PhD or other NHS research. Consultant physician and clinical lead of the AAU, Dr Michael Fertleman, explains:

“At The Wellington only experienced, post-graduate doctors can work in our hospital as a registrar. This means that, even when a consultant is off site or in theatre, there is a highly qualified medical doctor on site to care for your patients.”

24-HOUR CONSULTANT ROTAS

The hospital has a 24-hour rota of physicians, surgeons and specialist nurses, who are available, seven days a week. Dr Fertleman, who specialises in postoperative complications, is also tasked with assessing patients before and after surgery. Through the establishment of a 24-hour consultant rota, he has ensured there is always at least one consultant available in fields such as medicine, orthopaedics, neurology, to tend to patients across the hospital. “Ensuring we always have a consultant available means the hospital can carry out very complex surgery at The Wellington,” says Dr Fertleman. “Our AAU consultants are available to treat patients across the hospital. So if a patient develops a gynaecological problem while recovering from a hip replacement, or needs cardiac care after spinal surgery, we can respond very quickly.”

OUR SAFETY PROTOCOLS

There are many increased precautions in place for the safety of our patients and colleagues. The AAU at The Wellington Hospital is open again admitting acute medical and surgical admissions each and every day. We have a long, established heritage in providing complex care which has meant the infrastructure to ensure the utmost safety for patients was largely in place before this pandemic. Nonetheless we have reconfigured our AAU to ensure we can go above and beyond national and international safety guidelines.

The following are a few of the many safety measures implemented within the AAU:

- We are following best practice on infection prevention including enhanced hand hygiene and dedicated hand wash stations at all entrances.
- We temperature check all patients at our hospital entrances.
- Additional PPE usage to protect patients, staff and consultants.
- A hospital wide policy conducting covid testing for staff.
- A hospital wide policy on the use of face masks for all staff, consultants and patients.
- Adjusted Visitor Policy to balance safety and patient needs.
- Increased cleaning of patient rooms, waiting areas and commonly touched surfaces.

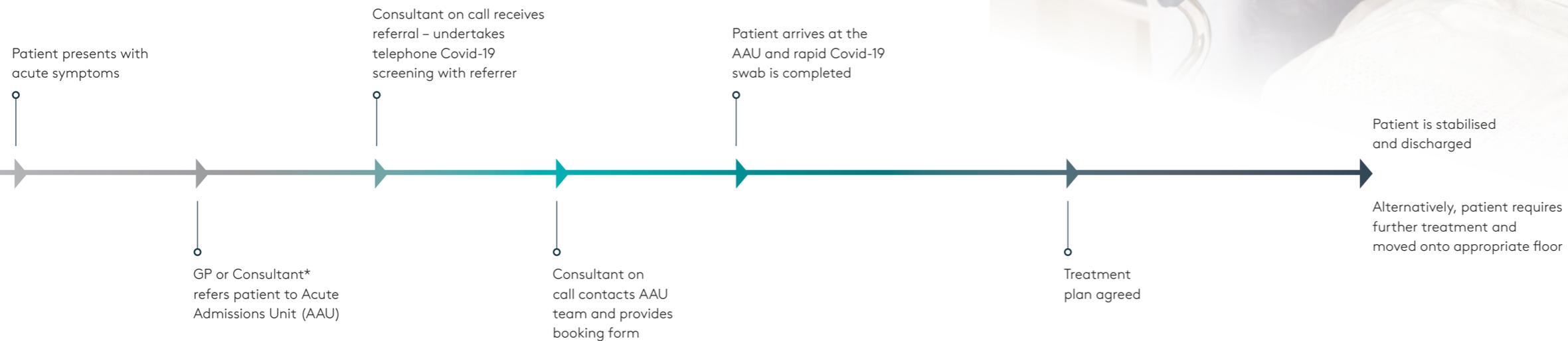


// We have put new measures in place to ensure when your patients are admitted for treatment, we're providing the safest possible place for their care. //

Dr Huw Beynon, Chief Medical Advisor,
The Wellington Hospital

THE ADMISSIONS PROCESS

The admissions process uses fast, up-to-date centralised IT systems. The patient clerking system sends all the latest nursing observations, bloods, scans and test results to the GP or consultant's phone, allowing them to keep track of their patients quickly and easily. From referral through to discharge, our patients are cared for with outstanding expertise and efficiency.



* Except for on call physicians, all admissions must be discussed with The Wellington Hospital Chief Medical Advisor or his Deputy.



HOW TO MAKE AN ADMISSION

- 1 Contact our 24/7 acute admissions line by dialling 020 7483 5999 and speak to one of our advisors
- 2 Provide the AAU advisor with the patient's medical history and the reason for admission
- 3 Every GP and consultant is kept fully informed about their patient's treatment and progression throughout their time at the hospital

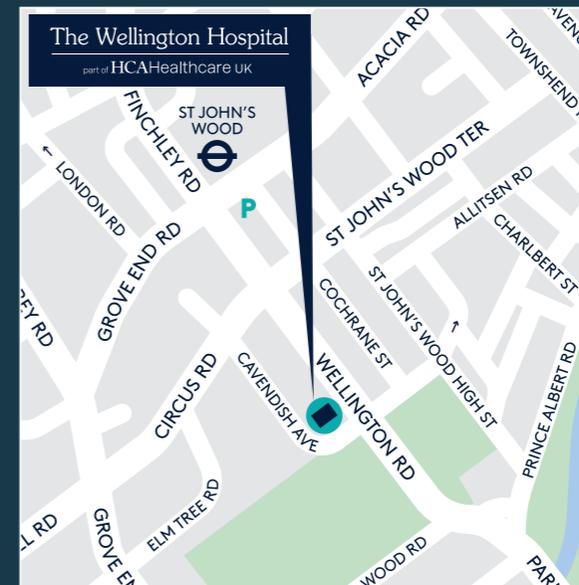
PRIVATE MEDICAL INSURANCE

Pre-authorisation for acute medical admissions, investigation and treatment should always be obtained from the private medical insurer. This may not always be possible in a medical emergency, particularly out of hours and at weekends. In situations where pre-authorisation from the private medical insurer has not been obtained, patients will be treated as self-pay patients and a deposit will be required by the hospital on admission.

WHERE TO FIND US

THE ACUTE ADMISSIONS UNIT

The Wellington South Building
Wellington Place
St John's Wood
London NW8 9LE



London Underground – St John's Wood, Baker Street and Marylebone

Overground Train – West Hampstead Thamesline (interchange with Jubilee line) and Marylebone

Bus Routes – 13, 113 from Oxford Street and 82 from Victoria, which all stop on Park Road and Wellington Road

Car Parking – Limited pay and display parking is available in surrounding streets. There is also a Masterpark car park on Kingsmill Terrace and an NCP car park on Park Road

For more information, or to refer a patient, please call:
+44 020 7483 5999

Alternatively, email us at:

WH-AAUStaff@hcahealthcare.co.uk